



Patient Instructions for Medical Record Requests

Coastal Ear, Nose and Throat has partnered with HealthMark Group to ensure the accurate and timely completion of medical record requests.

How?

Requests may be submitted electronically to HealthMark's Request Manager at <https://requestmanager.healthmark-group.com>. Once logged in, select "Submit Request" from the menu options and enter all required fields to provide an authorization directly to HealthMark. Your medical record request will be processed and a notification will be sent via mail or email once complete and available for download.

Any questions?

Please log in to Request Manager for status updates or to chat with support. If you have any questions, you may contact HealthMark at 800-659-4035 or status@healthmark-group.com.